

# UpScale Healthcare LLC



UpScale Healthcare, LLC is a home healthcare agency specially designed to allow seniors and persons with disabilities to live and remain in the comfort of their own home.

We give our clients and their families peace of mind knowing that they are receiving the care they need and deserve.



## Our Pledge and Services for You

Upscale Healthcare, LLC is a home healthcare agency specifically designed to allow seniors and persons with disabilities to live and remain in the comfort of their own home or facility.

As you would expect, we offer standard industry services such as bathing, dressing, meal preparation, light house keeping and errands. What really sets us above and takes our agency to a higher dimension are the addition services we have created for you at no additional cost.

- ♥ Social outings for your loved one such as lunch with other UpScale clients (We highly encourage this service to those who are physically able).\*
- ♥ Monthly newsletter with announcements and activities schedule.
- ♥ We personalize each individual's health and well being by creating, together with you, a personal care plan. This allows us to maintain you and your loved ones health and happiness at all times. Even if you just need someone to listen, we are there for you day or night.
- ♥ Just to name a few, home modifications related to disabilities, such as handicap rails for showers, bathrooms, wheelchair ramps and door areas widened.



- ♥ Webcam Services. Family members and friends can see and speak with a loved one at anytime from anywhere in the world; (some restrictions or minimal cost "may" apply).\*
- ♥ Licensed beauty services. In home haircuts, manicures, pedicures and other services as needed for our clients.
- ♥ Daily Documentation of your loved one's care. Available to you and your family 24/7.
- ♥ Assistance with any insurance claim forms you may have to complete for reimbursement(s).
- ♥ We never charge for mileage, we never increase our rates for holidays and there are no minimum hour requirements!

\* Eligible for Services after 60 days.

## Rewards

UpScale Healthcare wants to give back to you! To show our appreciation, after six consecutive months of service with our agency, you will receive one week of care absolutely free, based on your plan of service. Also, any referral from an existing UpScale client that signs up with our agency for at least three (3) months will receive a 10% discount off of your overall service!

## Our Team Requirements

- \* ID Badges and Uniforms
- \* Criminal background check
- \* Credit Check
- \* Drug and alcohol screening
- \* CNA's and PCW's are expertly experienced and trained
- \* Current PPD (Tuberculin skin test)
- \* Medical release statement
- \* All employees are cleared through the Elderly Abuse and Neglect through the DHS